FLEXAGON™
FlexDeploy®

Flexagon Support Services

UPGRADE AND TRAINING

Flexagon offers Professional Services for your initial FlexDeploy implementation and as your DevOps journey evolves. Our post-implementation services include many ways to expand and optimize your use of FlexDeploy, such as integration with new or existing test tools, automation of newly adopted products and cloud services, migration from one source control system to another, and many other use cases. Our experts guide and assist you, ensuring a collaborative and high-quality engagement from start to end. Our goal is to meet your unique needs, ensuring successful platform adoption and enabling efficient software delivery automation.

ENHANCED SECURITY

COMPLIANCE

ACCESS TO TECHNICAL SUPPORT

IMPROVED STABILITY & RELIABILITY

ACCESS TO NEW FEATURES & ENHANCEMENTS

UPGRADE AND TRAINING

In today's rapidly evolving technology landscape, staying ahead is paramount. However, we understand that keeping pace with software updates and leveraging the latest features can be daunting. That's why we're thrilled to provide a FlexDeploy Upgrade & Training Package. Designed with your success in mind, this comprehensive solution empowers you to seamlessly transition to the newest FlexDeploy releases and harness their full potential, enabling your team to innovate with confidence and efficiency.

Staying current with FlexDeploy updates offers numerous benefits. By accessing new features and enhancements, organizations can optimize their development processes and accelerate time-to-market. Updates also enhance security, improve system stability, and ensure compliance with industry standards. Moreover, staying up to date grants access to technical support, empowering organizations to address issues promptly and maintain a competitive edge in the ever-evolving landscape of DevOps.

SERVICE HIGHLIGHTS

▶ Comprehensive Guidance

▶ Collaborative Consultation

▶ Upgrade Execution and Testing

▶ Validation and Training

▶ Transition to Production

SERVICE OFFERING

Upgrading software can feel like navigating a maze, often leading to frustration and support calls. Even with FlexDeploy's automated installer there is still testing, verification, and a learning curve. That's where our FlexDeploy upgrade offering steps in. Whether you have the resources available to do everything at once, or if you want to scatter the engagement over a couple weeks to manage resources, we ensure a smooth transition to the latest version while empowering your team with comprehensive training on new features.

Our consultant works closely with your team to understand your current version and implementation requirements, ensuring vital configurations are maintained post-upgrade. We configure the upgrade tool, conduct thorough testing, and execute the upgrade in your development FlexDeploy server.

Post-upgrade, we validate all features and custom configurations, followed by tailored training sessions focused on new features. Training is conducted using your FlexDeploy server for maximum relevance.

Upon completion of training, we'll schedule an upgrade for your production FlexDeploy server within the next week. This ensures minimal disruption and maximum continuity. Additional training sessions will be available for concept refreshers and addressing any questions that may have arisen since the initial sessions.

Flexagon ensures a hassle-free upgrade process on your timeline backed by our expertise and commitment to your success.

CONCLUSION

At Flexagon, we're committed to your success every step of the way. With our FlexDeploy Upgrade & Training Package, you're not just getting a service – you're gaining a strategic partner dedicated to helping you unlock the full value of your investment in FlexDeploy. Embrace the future of DevOps with confidence, knowing that Flexagon is here to support you with expert guidance, tailored training, and ongoing assistance. Take the first step towards a more streamlined, agile, and empowered development process today.

Seamlessly transition to the newest FlexDeploy releases and harness their full potential. **Talk to your Account Manager today.**

About Flexagon

Flexagon™ is the exclusive provider of a comprehensive, integrated DevOps platform that tames enterprise platform complexity. We make it simple for global leaders such as Caterpillar®, Heathrow and Queensland Government to drive continuous innovation through secure, quality software—achieving more customer value at lower cost with less risk. Learn more at **flexagon.com**

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